

MAKE IT YOURS – PERSONALISATION CREDIT

FULL TERMS AND CONDITIONS

1. 32 Degrees Building

This offer is provided by 32 Degrees Building Pty Ltd ABN 44 149 046 891, NSW Builder Licence 233843C, of Unit 1/14 Bluett Drive, Smeaton Grange NSW 2567 ("32 Degrees Building").

2. Promotional period

The promotion commences on 1 October 2026 and closes at 11:59 pm AEDT on 31 December 2026 ("Promotional Period").

3. Eligibility

To qualify for the Personalisation Credit, the client must:

- a. enter into a new Preliminary Agreement with 32 Degrees Building during the Promotional Period;
- b. proceed with an eligible 70m² or 80m² home addition package;
- c. subsequently enter into an HIA fixed price building contract with 32 Degrees Building for the eligible project within 12 months of the date of the Preliminary Agreement; and
- d. meet 32 Degrees Building's usual property ownership, service area, site suitability, design, planning, finance and project acceptance requirements.

The promotion applies to new Preliminary Agreements only and cannot be applied retrospectively to an existing Preliminary Agreement or building contract.

4. Personalisation Credit

Eligible clients will receive:

- a. \$20,000 Personalisation Credit when proceeding with an eligible 80m² addition package; or
- b. \$15,000 Personalisation Credit when proceeding with an eligible 70m² addition package.

Only one Personalisation Credit is available per property, client and building contract.

5. Use of the Personalisation Credit

The Personalisation Credit may be used toward upgrades, selections or additional works supplied and invoiced by 32 Degrees Building as part of the eligible building project.

Any portion of the Personalisation Credit not used toward approved upgrades, selections or additional works will be applied as a credit against the Practical Completion payment or, the residual balance will be refunded to the client following Practical Completion, completion of the final account and payment of all other amounts owing under the building contract.

6. Valuation of eligible items

Eligible items will be valued at 32 Degrees Building's applicable client price, inclusive of GST and any applicable builder's margin under contract.

The Personalisation Credit represents a maximum contribution of \$20,000 or \$15,000, as applicable. It does not represent the wholesale or direct cost of the selected goods or works.

7. Exclusions

The Personalisation Credit cannot be:

- a. redeemed or paid in cash before Practical Completion;
- b. transferred to another person, property, project or building contract;
- c. used to reduce the advertised base package price or agreed building contract price at the time the contract is entered into, except that any unused balance will be dealt with in accordance with clause 8;
- d. used toward consultation or Preliminary Agreement fees;
- e. used toward architectural or drafting fees, engineering, surveys, reports, statutory fees, council or certifier fees, insurance, finance costs or authority charges;
- f. used toward site costs, latent conditions, mandatory compliance work, prime cost or provisional sum adjustments, or variations required because of site conditions, authority requirements or legislative changes; or
- g. combined with another discount, promotion, credit or negotiated offer unless agreed in writing by 32 Degrees Building.

8. Unused Personalisation Credit

Any unused portion of the Personalisation Credit can be applied against the Practical Completion payment or reimbursed to the client following settlement of the account in full.

If a balance remains after:

- a. Practical Completion has been achieved;
- b. the final account has been prepared; and
- c. all amounts payable by the client under the building contract have been taken into account, the remaining balance will be refunded to the client within 15 business days.

The client is not entitled to receive any unused portion of the Personalisation Credit if the Preliminary Agreement or building contract is cancelled or terminated, or if the client does not proceed with the eligible project.

9. Items exceeding the credit

If the total value of the approved items exceeds the applicable Personalisation Credit, the client must pay the difference in accordance with the building contract or an approved written variation.

10. Changes to the Package or Addition Area

The applicable Personalisation Credit will be determined by the final addition area stated in the building contract:

- a. additions measuring at least 70m² but less than 80m² are eligible for a \$15,000 Personalisation Credit;
- b. additions measuring 80m² or more are eligible for a maximum Personalisation Credit of \$20,000; and
- c. additions measuring less than 70m² are not eligible for a Personalisation Credit.

If the addition area changes at any time during the design, planning, approval or contracting process, the Personalisation Credit will be adjusted to reflect the applicable area category.

This includes any reduction in the addition area resulting from Council requirements, planning or development controls, approval conditions, Certifier requirements, engineering requirements, site constraints, design amendments or any other requirement or constraint affecting the approved or final design.

If, as a result of any such change, the final addition area is less than 70m², the project will no longer be eligible for the promotion and the Personalisation Credit will be cancelled.

The maximum Personalisation Credit available is \$20,000. Increasing the addition area beyond 80m² will not increase the Personalisation Credit.

If the client changes to a package or project that is otherwise ineligible for the promotion, the Personalisation Credit will be cancelled.

11. Cancellation or failure to proceed

The Personalisation Credit will be cancelled if the client:

- a. does not enter into an eligible HIA fixed price building contract within 12 months of entering into the Preliminary Agreement;
- b. cancels or terminates the Preliminary Agreement or building contract;
- c. does not proceed with the eligible project;
- d. changes to an ineligible package or scope of work; or
- e. fails to satisfy a condition of the Preliminary Agreement or building contract.

Any fees, refunds or other financial consequences arising from cancellation or termination will be determined in accordance with the Preliminary Agreement, building contract and applicable law.

12. Project acceptance & Offer Availability

The promotion is available for a limited number of projects and is subject to availability.

32 Degrees Building reserves the right to limit the number of projects accepted under the promotion and to amend, suspend or withdraw the promotion at any time without prior notice. Withdrawal of the promotion will not affect clients who have already entered into an eligible Preliminary Agreement and secured the promotion prior to its withdrawal.

All projects remain subject to 32 Degrees Building's usual assessment and acceptance requirements. 32 Degrees Building may decline a project that falls outside its service area, construction scope, site requirements, available construction capacity or ordinary project acceptance criteria.

13. Promotion changes

32 Degrees Building may extend the Promotional Period or improve the promotion by publishing updated terms.

Any change will not remove a Personalisation Credit already secured by an eligible client under these terms.

14. Australian Consumer Law

Nothing in these terms excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law or other applicable legislation.

15. Inconsistency

If any advertising or promotional material is inconsistent with these full terms and conditions, these terms and conditions will apply to the extent of the inconsistency.